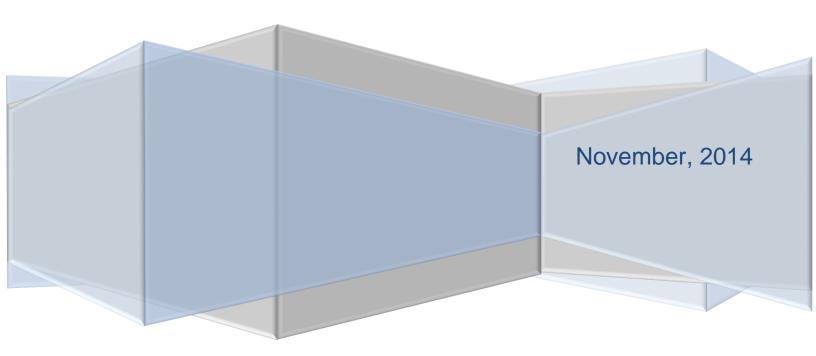




# **Instant Alert Manager**

**Release Notes and Read Me** 



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## ALERT MANAGER RELEASE NOTES

#### **OVERVIEW AND INTRODUCTION**

Thank you for your interest in Instant Alert Manager for Lync 2013®. Alert Manager is designed to enable real time alerts within your organization utilizing your Lync® infrastructure and presence detection.

This newest version of the application has been rewritten and redesigned to work with Microsoft Lync 2013®. We've also included our Email-to-IM Gateway with the application, which allows you to combine this new alerting tool with existing email alerting solutions.

Our goals for the application are:

- > Develop an application that is easy to install in less than 30 minutes
- Create an easy to use interface to allow users to dispatch messages quickly
- > Provide an ability to create alert templates that can be used at a later time
- Enable an alert system that can easily be used to inform your organization of real time status updates

The application is offered with a 30-day evaluation option in the installation wizard. During this evaluation, you will have full functionality to dispatch alerts. The application will append a line to the end of the alert notifying that the alert was sent with the evaluation version. You can obtain a full license key by contacting Instant Technologies at:

#### sales@instant-tech.com

US: 1(800) 884-0443

INTERNATIONAL: +1 (603) 397-3344

#### VERSION 1.2.0 - NOVEMBER 20<sup>TH</sup>, 2014

#### WHAT'S NEW

- Add ability to select whether messages will get delivered regardless of presence status
  - To deliver to users who are "away" or "busy", select the "High Priority" checkbox in the send alert page
- Added support for SQLite
  - o Install now includes two database setup options: SQLite or SQL
  - SQLite allows the application to host its own database, removing the need to configure and connect to a separate SQL server
- Fixed Date/Time issues with creating alerts.
  - o Should no longer receive an "Invalid Date" error when sending alerts
- Update installer to read information from web.config

#### **VERSION 1.1.3 - OCTOBER 14, 2014**

#### WHAT'S NEW

- Add ability to deliver messages to users who are "away" or "busy".
  - There is no UI to manage this setting currently, but it is configurable in "web.config".
    Contact <a href="mailto:support@instant-tech.com">support@instant-tech.com</a> for details and help configuring this.
- Add fix for setting changes not being saved in some installs.

#### VERSION 1.1 - SEPTEMBER 17, 2014

#### WHAT'S NEW

- Removed the requirement to create a trusted app pool (UCMA) to simplify install.
  - o Application now requires a Lync-enabled account to use to dispatch messages

#### **VERSION 1.0.2 – JANUARY 13, 2014**

#### WHAT'S NEW

Database creation script fix for SQL Server 2012

#### **KNOWN ISSUES**

 Validation error sending alerts using Internet Explorer 11. Changing the document mode using the F12 Developer Tools fixes the issue.

#### **VERSION 1.0.1 – DECEMBER 18, 2013**

#### WHAT'S NEW

- Add support for non-standard SIP addresses
- Ability to provide custom directory when creating SQL Database
- Security Improvements
- Various bug fixes

#### **VERSION 1.0 - NOVEMBER 14, 2013**

#### WHAT'S NEW

This is the initial release of Instant Alert Manager for Microsoft Lync 2013®.

- Ability to dispatch messages to Lync 2013® users, groups, and persistent chat rooms.
- Ability to dispatch Email messages as IMs utilizing the Email-to-IM Gateway.
- Ability to schedule and set expirations for alert messages.

#### KNOWN ISSUES

- May not work properly in Internet Explorer 7.
- When creating a Trusted App Pool, it may be necessary to restart the wizard as a Trusted Admin.
- It may be necessary to manually delete Trusted App Pools using PowerShell if an error occurs during creation

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